

April 22, 2020
Mazda Motor Corporation

Production Adjustment and Suspension of Business at Mazda due to Spread of Novel Coronavirus April 22, 2020

Mazda Motor Corporation would like to express our sympathy and concern for all of those who have been suffering from the novel coronavirus outbreak and would like to extend our condolences to the families of the deceased.

As we announced on March 24, production adjustments have been in place at production facilities both in and outside Japan since late March. The spread of the novel coronavirus infection continues to have a global impact, and infection prevention measures such as stay-at-home orders and suspension of retail business operations are still ongoing around the world. At Mazda, except for some countries and regions, many of our dealer outlets have been forced to temporarily close, sales activities have been hindered and future demand forecasts have become difficult to make. Given these circumstances, we have decided to continue production adjustment beyond April 27, 2020.

On April 16, the Japanese government decided to expand the target area for the declaration of state of emergency to all prefectures throughout Japan. In response to this, we will suspend our business from April 27 to May 1 at all Mazda facilities in Japan including offices in the Tokyo metropolitan area whose employees have already been asked to work from home or granted furlough, with the aim to enhance the effectiveness of prevention measures against the spread of COVID-19. However, some business operations that are indispensable to the running of the company or certain managerial and/or supervisory duties that are essential to a smooth reboot of operations will remain active with employees working from home and staggered working hours.

Furthermore, we will continue our initiatives to minimize the impact on local business partners who have always supported us. Placing the highest priority on the health and safety of local people, customers and employees, we have reinforced infection prevention measures such as teleworking, avoiding peak commuting hours to minimize the number of people who commute via public transport, limiting business trips in Japan, suspending overseas business trips and disinfecting office and dealer outlet premises.

Following our fundamental policy to abide to the rules and regulations of each country's government, we have continued sales activities, maintenance and after-sales services of vehicles—which can play an important role in customer's lives—upon prioritizing safety of customers and staff, and implementing appropriate virus infection prevention measures.

[Results and schedule of suspension of operations at major production facilities]

Ujina Plant No. 1 / No. 2/ (Hiroshima), Hofu Plant No. 1 / No. 2 (Hofu, Yamaguchi)

	Ujina Plant No. 1	Ujina Plant No. 2	Hofu Plant No. 1	Hofu Plant No. 2
March 28 - April 26 ¹	March 28 - April 1, April 6 - 8 April 13 - 15, April 20 - 22			In addition to the dates to the left April 23
April 27 - May 1	Suspension of operations			
May 11 ² - May 29	--	May 11 - 12 May 20 - 22. May 25 - 29	--	May 11 - 14 May 18 - 21 May 26 - 29

Note: Operating days are day-time shift only

¹ Part of missed operations during this period will be transferred to the second quarter of the fiscal year ending March 2021 or later while monitoring how the situation develops

² Mazda will close for annual holidays from May 2 to May 10, 2020.

Mazda de Mexico Vehicle Operation (Salamanca, Guanajuato, Mexico)

March 25 - April 30, the schedule for May and later is under study

Auto Alliance (Thailand) Co., Ltd. (Rayong, Thailand)

March 30 - April 26, the schedule for April 27 and later is under study

Note: The scheduled shutdown dates are as of the time of announcement, and are subject to change depending on future circumstances.

Reference:

Major initiatives at Mazda to prevent the spread of the novel coronavirus (as of April 22)

We express our utmost respect for all the people working tirelessly on the front lines day and night, including those from central and local governments as well as healthcare professionals who provide medical support including diagnosing and treating people who have contracted the virus.

The Mazda group as a whole is taking measures to contribute to all people in our local communities, people who are staying at home and all those who, under these circumstances, are making great efforts to curb the spread of the infection. At this point in time, Mazda's such initiatives include ones that are still under consideration and ones that have just recently been put into practice. We would like to cooperate as much as we can while listening to the concerns from the public.

1. Initiatives to support the medical front and medical supplies

Mazda will not be getting involved in the production of medical equipment that directly involves the human body as it is not a domain of our expertise. However, we are working on measures which have been agreed upon among the concerned government ministries and agencies, the local government and medical institutions:

- Preparation for production of simplified medical face shields (protective mask)
- Production of isolation gowns for nursing care, etc. is under study
- Study of vehicles to transport patients with mild symptoms
- In response to the request from Ministry of Economy, Trade and Industry, we are considering cooperation regarding medical devices.

2. Other initiatives

1) Initiatives to mitigate supply-demand balance in Japan

- Decided to produce surgical masks at affiliate companies (800,000 to 1,000,000 pieces per month)
- Proceeding with preparation for production of hand sanitizer at affiliate companies

2) Initiatives for people who are staying home

- Paper craft kit for Mazda vehicles (accessible online)
- Coloring pictures of Mazda vehicles (accessible online)

3) Initiatives for local business partners

- Strengthening communication with local business partners, conducting meetings and discussions regarding their concerns such as financing
- Sharing information and having discussions regarding responses to the matter with related parties including Hiroshima Prefectural government; Chugoku Bureau of Economy, Trade and Industry; Prefectural Labor bureau; etc.

4) Initiatives to prevent the spread of the virus within Mazda offices

- At Hiroshima headquarters, we have implemented measures with an aim to reduce the number of employees who use public transportation for commuting by 80% by combining working from home, switching to commuting to work by car, off-peak commuting, working on weekends and furloughs for employees who are engaged in administrative work as part of preventative measures against the spread of the novel coronavirus among employees and people in the local community.
- At offices in the Tokyo metropolitan area (Tokyo Office and R&D Center, Yokohama), employees are prohibited to come to work as a ground rule and they are asked to work from home or are granted furloughs.

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